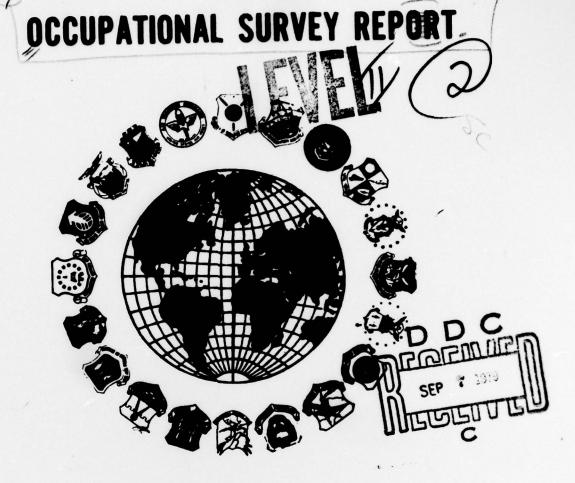


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ELECTRONIC-MECHANICAL COMMUNICATIONS AND CRYPTOGRAPHIC EQUIPMENT SYSTEMS CAREER LADDER

AFSCs 30631, 30651, 30671, AND 30692 .

AFPT 90-306-367

OCCUPATIONAL SURVEY BRANCH
USAF OCCUPATIONAL MEASUREMENT CENTER
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#### PREFACE

This report presents the results of a detailed Air Force Occupational Survey of the Electronic-Mechanical Communications and Cryptographic Equipment Systems career ladder (AFSCs 30631, 30651, 30671, and 30692). The project was directed by USAF Program Technical Training, Volume II, dated February 1978. Authority for conducting occupational surveys is contained in AFR 35-2. Computer outputs from which this report was produced are available for use by operating and training officials.

The survey instrument was developed by Mr. James L. Slovak, Inventory Development Specialist. Captain Michael D. Hill and Mr. James B. Keeth, Occupational Survey Analysts, analyzed the data and wrote the final report. This report has been reviewed and approved by Lieutenant Colonel Jimmy L. Mitchell, Chief, Airman Career Ladders Analysis Section, Occupational Survey Branch, USAF Occupational Measurement Center, Randolph AFB, Texas 78148.

Computer programs for analyzing the occupational data were designed by Dr. Raymond E. Christal, Occupational and Manpower Research Division, Air Force Human Resources Laboratory (AFHRL) and were written by the Project Analysis and Programming Branch, Computational Sciences Division, AFHRL.

Copies of this report are available to air staff sections, major commands, and other interested training and management personnel upon request to the USAF Occupational Measurement Center, attention of the Chief, Occupational Survey Branch (OMY), Randolph AFB, Texas 78148.

This report has been reviewed and is approved.

BILLY C. McMASTER, COL, USAF Commander USAF Occupational Measurement Center WALTER E. DRISKILL, Ph.D Chief, Occupational Survey Branch USAF Occupational Measurement Center

#### SUMMARY OF RESULTS

- 1. Survey Coverage: Inventory booklets were administered to DAFSC 306X1 personnel during the period August 1978 through February 1979. Survey results are based on responses from 675 of the 713 incumbents assigned, or 95 percent of the total assigned career ladder population.
- 2. Career Ladder Structure: Three clusters and six independent job types were identified within the career ladder. The clusters consisted of Digital Subscriber Terminal Equipment (DSTE) repairmen, DSTE first line supervisors, and DSTE maintenance supervisors and managers. The independent job groups consisted of DSTE personnel who specialized in the maintenance of a particular piece of equipment or in the maintenance of equipment in a particular configuration. These independent job groups included Junior Card Punch Repairmen, AE Configuration Repairmen, DSCSS/DIN and Strawhat System Specialists, Cryptographic Repairmen, Job Controllers, and Technical Instructors.
- 3. Career Ladder Progression: Jobs performed by 3- and 5-skill level personnel were technical in nature, with heavy emphasis on card punch, cryptographic equipment, general maintenance, and administrative functions. Seven-skill level respondents spent 68 percent of their time performing management-related functions, with the remaining 32 percent being spent on technical tasks. Nine-skill level incumbents were primarily involved in managerial tasks and spent only four percent of their time performing technical tasks.
- 4. AFMS Differences: First and second enlistment respondents reflected few differences in the types of technical tasks performed. Both spent the major percentage of their time maintaining card punch and cryptographic equipment. From the third enlistment on, incumbents spent the majority of their time performing supervisory and managerial tasks.
- 5. AFR 39-1 Review: With the exception of the 7-skill level specialty description, AFR 39-1 was fairly accurate in portraying all jobs and major tasks performed by 306X1 personnel. The supervisory role of the 7-skill level should be more completely addressed in any future revision of the AFR 39-1 specialty descriptions.
- 6. STS Review: STS 306X1 provided a generally accurate and complete description of the tasks performed by career ladder respondents; however, the match between the STS and survey data indicated some refinements to the STS could be made. Computer products were furnished to the technical training school for this purpose.
- 7. Comparison to Previous Study: Both this and the earlier 1975 survey reflected similar career ladder structures. However, there has been a noticeable shift toward more supervisory and less technical tasks at the 7-skill level since the last study. As a result, 3- and 5- skill level personnel are performing a wider variety of technical tasks.

8. Implications: The heterogeneous nature of the career field and the specialization which has resulted has serious implications in terms of supervision, assignment policy, training, and future consolidation. However, the introduction of new equipment in the 1980s will serve to create a more homogeneous career field by reducing the equipment inventory. Until the new equipment is on board and operational, any changes to the 306X1 career ladder should be undertaken with caution.

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# OCCUPATIONAL SURVEY REPORT ELECTRONIC-MECHANICAL COMMUNICATIONS AND CRYPTOGRAPHIC EQUIPMENT SYSTEMS CAREER LADDER (AFSCs 30631, 30651, 30671, AND 30692)

#### INTRODUCTION

This is a report of an occupational survey of personnel in the Electronic-Mechanical Communications and Cryptographic Equipment Systems career ladder completed by the Occupational Survey Branch, USAF Occupational Measurement Center, in June 1979. This occupational survey report (OSR) was initiated by HQ USAF/LG to obtain comparative data on the AFS 306X1 career ladder.

The career ladder was originally created in March 1969 as AFSC 306X0F. In October 1973, all personnel in the 306X0F shredout began direct conversion to the 306X1 career field. The initial AFS 306X1 occupational survey report was published in September 1975 and provided policy makers with the first occupational data available on positions in the 306X1 career ladder.

Since the publication of the 1975 occupational survey report, no major changes have taken place in the 306X1 career ladder. Personnel are still working with the same types of equipment; however, much of this equipment is nearing obsolescence and is due for replacement. The 306X1 ladder is currently 114 percent manned worldwide with 530 of the total 624 authorizations (85 percent) belonging to Air Force Communication Systems (AFCS).

This report examines the Electronic-Mechanical Communications and Cryptographic Equipment Systems career ladder based on tasks performed by survey respondents. Topics covered in this report include:

1) development and administration of the survey instrument; 2) the job structure found within the career ladder and its relationship to skill level and experience level groupings; 3) an analysis of the difficulty of tasks performed; 4) an analysis of CONUS versus overseas groups 5) comparisons of the job structure with current career ladder documents such as the AFR 39-1 specialty descriptions and the Specialty Training Standard (STS); 6) comparison of the results of this study with the results from the previous study; and 7) the implications of this occupational survey report.

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#### SURVEY METHODOLOGY

#### Inventory Development

The data collection instrument for this occupational survey was USAF Job Inventory AFPT 90-306-367. Using the survey instrument from the 1975 study as the basis for the new task inventory, the previous task list was expanded and refined. Under the current task inventory bank (CTIB) concept, previous task inventories are kept on file and continuously updated and crosschecked with subject matter specialists as changes occur in the career ladder. The CTIB concept facilitates a more economical approach to inventory development, eliminating the necessity of building a complete new inventory each time a career ladder is resurveyed. The resulting AFS 306X1 CTIB inventory incorporated 982 tasks grouped under 22 duty headings and a background section including such information as grade, TAFMS, duty title, and job interest.

#### Inventory Administration

The job inventory was administered worldwide to all job incumbents holding DAFSC 306X1. Personnel were identified on a computer mailing list from personnel data tapes maintained by the Air Force Human Resources Laboratory (AFHRL). Consolidated Base Personnel Offices at all operational bases administered the inventory to 306X1 personnel from August 1978 to February 1979.

Each individual surveyed was given careful instructions to insure standardization of responses. Respondents first completed an identification and biographical information section (background section), and then proceeded to check each task performed in their current job. After checking the tasks performed, the incumbent then rated each task on a nine-point scale as to relative time spent on that task as compared to all other tasks checked. The ratings ranged from one (very-small amount of time spent) through five (about-average time spent) to nine (very-large amount of time spent). To determine relative time spent for each task checked by a respondent, all of his ratings were assumed to account for 100 percent of the time he spent on the job. These ratings were summed and then each task rating was divided by the total The resulting quotient was then multiplied by 100. task responses. This somewhat involved procedure provided the basis for comparing tasks not only in terms of percent members performing a particular task but also in terms of the average percent time spent performing any given task or group of tasks.

#### Survey Sample

All DAFSC 306X1 personnel were selected to participate in this survey. Table 1 reflects the percentage distribution, by major command, of assigned personnel in the AFS 306X1 career ladder as of December 1978. Also reflected is the distribution of personnel in the final survey sample. The 675 respondents who made up the final sample represented 95 percent of the 713 members assigned to the Electronic-Mechanical Communications and Cryptographic Equipment Systems career ladder.

Tables 2 and 3 reflect the distribution of the survey sample in terms of DAFSC and TAFMS groups. These sampling distributions indicate the survey sample is representative of the overall career ladder population.

TABLE 1
COMMAND REPRESENTATION OF THE SURVEY SAMPLE

| COMMAND |       | PERCENT OF<br>ASSIGNED* | PERCENT OF SAMPLE |
|---------|-------|-------------------------|-------------------|
| AFSC    |       | 85                      | 77                |
| USAFSS  |       | 6                       | 7                 |
| ATC     |       | 4                       | 4                 |
| ADC     |       | 1                       | 2                 |
| OTHER   |       | _4                      | _10               |
|         | TOTAL | 100                     | 100               |

TOTAL ASSIGNED - 713
TOTAL SAMPLED - 675
PERCENT SAMPLED - 95%

\* BASED ON THE SEVEN MONTH PROJECTED FIGURES FROM THE DECEMBER 1978 REPORT OF AIRMEN MANNING DATA (PMC - P657)

TABLE 2

DAFSC REPRESENTATION OF THE SURVEY SAMPLE

| DAFSC | PERCENT OF<br>ASSIGNED | PERCENT OF SAMPLE |
|-------|------------------------|-------------------|
| 30631 | 5                      | 5                 |
| 30651 | 65                     | 62                |
| 30671 | 30                     | 25                |
| 30692 | *                      | 7                 |
| OTHER |                        | 1                 |

\* ALL 306X0, 306X1, AND 306X2 PERSONNEL MERGE AT THE 9-SKILL LEVEL TO FORM AFS 30692. CONSEQUENTLY, TO AVOID CONFUSION, THE PERCENTAGE OF 30692 PERSONNEL ASSIGNED WORLDWIDE WAS NOT REPORTED.

TABLE 3
SURVEY DISTRIBUTION BY MONTHS IN SERVICE

|                   | 1-24 | 25-48 | 49-96 | 97+ | OTHER* |
|-------------------|------|-------|-------|-----|--------|
| NUMBER IN SAMPLE  | 97   | 179   | 130   | 250 | 13     |
| PERCENT OF SAMPLE | 15%  | 27%   | 19%   | 37% | 2%     |

\* PERSONNEL WHO DID NOT INDICATE TAFMS ON THE JOB INVENTORY

#### CAREER LADDER STRUCTURE

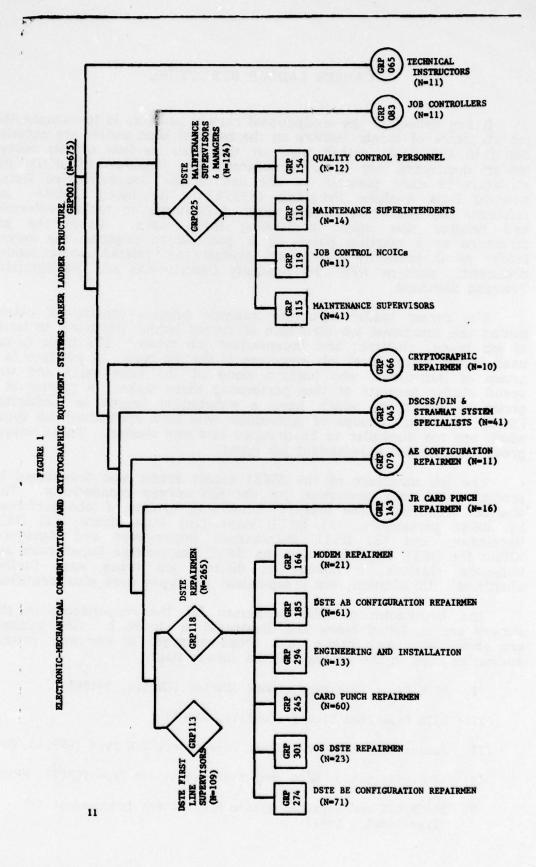
A key aspect of the occupational survey program is to examine the job structure of career ladders on the basis of what people are actually doing in the field, rather than on the basis or how official career ladder documents say it is structured. This analysis of actual job structure is made possible by the use of the Comprehensive Occupational Data Analysis Programs (CODAP). By using CODAP, job functions are identified on the basis of similarity in tasks performed and relative time spent performing these tasks. Using the job structure as a starting point, it is possible to describe the career ladder as it presently exists and evaluate the related career ladder documents, such as AFR 39-1 Specialty Descriptions and the Specialty Training Standard.

The career ladder structure analysis process consists of determining the functional job structure of career ladder personnel in terms of job types, clusters, and independent job types. The basic group used in the hierarchical job structure is the job type. A job type is a group of individuals who perform many of the same tasks and who spend similar amounts of time performing these tasks. A cluster is a group of job types which have a substantial degree of similarity. Finally, there are groups of individuals who form specialized job types which are too dissimilar to be grouped into any cluster. These unique groups are labeled independent job types.

The job structure of the 306X1 career ladder was determined by analyzing the jobs performed by the 675 survey respondents. This analysis identified three primary clusters or groups of jobs performed by 306X1 personnel: (1) DSTE First Line Supervisors; (2) DSTE Repairmen; and (3) DSTE Maintenance Supervisors and Managers. Within the DSTE Repairmen and the DSTE Maintenance Supervisors and Managers clusters, a number of distinct job types were further identified. In addition, six independent job types were also identified.

The breakdown of jobs performed by the respondents in this survey are as listed below and illustrated in Figure 1. GRP numbers are shown with each group as a cross-reference to computer printed summaries used in the analysis of the survey data.

- I. DSTE First Line Supervisors Cluster (GRP113, N=109)
- II. DSTE Repairmen Cluster (GRP118, N=265)
- III. Junior Card Punch Repairmen Independent Job Type (GRP143, N=16)
- IV. AE Configuration Repairmen Independent Job Type (GRP79, N=11)
- V. DSSCS/DIN and Strawhat System Specialists Independent Job Type (GRP45, N=41)



- VI. Cryptographic Repairmen Independent Job Type (GRP66, N=10)
- VII. DSTE Maintenance Supervisors and Managers Cluster (GRP25, N=124)
- VIII. Job Controllers Independent Job Type (GRP83, N=11)
  - IX. Technical Instructors Independent Job Type (GRP65, N=11)

Eighty-nine percent of the respondents in the sample were found to perform jobs roughly equivalent to the nine clusters and independent job types listed. The remaining 11 percent performed jobs different from those described above. These remaining individuals primarily called themselves DSTE maintenance personnel. However, due to the variance in percent time spent on tasks and in the number of tasks performed, they did not group with the clusters or independent job types. They are referred to as "isolates" because they were found to perform an assortment of tasks just unique enough that they were not included in any identifiable job group.

#### Group Descriptions

Descriptions of each of these primary job clusters and independent job types are presented below. The relative percent of time spent on each duty by members of each of the clusters and independent job types is shown in Table 4, with background information for each of these groups shown in Table 5. Table 6 shows the perception of each of these groups in terms of how interesting they find their job and the degree to which they perceive their talents and training are being used.

#### Cluster and Independent Job Type Descriptions

I. DSTE FIRST LINE SUPERVISORS (GRP113). These individuals are the technical experts in the field. They supervise, conduct OJT, oversee maintenance activities, and generally insure that digital subscriber terminal equipment (DSTE) is properly maintained. The group is composed of 109 personnel who account for 16 percent of the 306X1 respondents to the survey. These personnel perform an average of 199 tasks, more than any other cluster or independent job type in the study. This high average number of tasks performed is due to the fact that this group performs both technical and supervisory tasks.

Although these personnel are assigned to a number of different DSTE locations and configurations, there are several common tasks performed by large percentages of these personnel regardless of their organizational assignment. Typically, these tasks include scheduling work assignments, isolating RO-313/G low speed card punch malfunctions, conducting OJT, locating maintenance information in technical

orders or commercial publications, attending group or shop level maintenance meetings, and making entries on maintenance data collection forms.

Within this cluster are three subgroups. The first of these is a group of 16 individuals consisting primarily of 7-skill level mobile DSTE and overseas personnel who perform a higher average number of tasks (224) than any other group. Fifty-one percent of their time is spent on supervision and administration functions.

The second subgroup, the largest of the three (consisting of 70 individuals), indicated they devote less time (37 percent) to management and administrative functions. Although these individuals perform many of the same supervisory tasks which characterize the two other subgroups, they function primarily as DSTE technicians.

Conversely, the remaining subgroup of 12 personnel showed a greater relative percent time spent (58 percent) on adminstration and supervision tasks than either of the others. This subgroup consisted of 83 percent 7-skill level personnel and only 25 percent of the subgroup members were stationed overseas. Typical tasks included supervising 30651 personnel, drafting correspondence, directing maintenance activities, scheduling work assignments, and analyzing maintenance data reports.

II. <u>DSTE REPAIRMEN</u> (<u>GRP118</u>). This cluster of 265 incumbents comprised 39 percent of the survey sample. The majority of these incumbents were in their first enlistment, held a 5-skill level, and did not supervise other personnel. Most were performing organizational maintenance on DSTE equipment in communication groups or squadrons. The basic job involved the maintenance of card punches, printers, cryptographic devices, tape readers, and card readers. Incumbents performed a wide spectrum of tasks ranging from cleaning or lubricating equipment, performing periodic maintenance inspections (PMIs), isolating malfunctions, and performing mechanical adjustments.

Six job type groups were identified within the overall cluster. All groups maintained terminal DSTE systems with several groups also maintaining other systems such as mobile DSTE, DSSCS/DIN, IATS, or 465L. The six job types included:

- A. DSTE BE Configuration Repairmen (GRP274). Incumbents in this group maintained all major DSTE equipment. However, the highest percentage of their time (18 percent) was spent maintaining high and low speed card punches. Over a third of the members (37 percent) indicated they maintained mobile DSTE systems.
- B. Overseas DSTE Repairmen (GRP301). These incumbents functioned primarily as AB configuration repairmen overseas. Many of their tasks were the same tasks performed by members of IIA above. However, fewer members performed maintenance of high speed card or high speed paper tape punches.

- C. Card Punch Repairmen (GRP245). These incumbents clearly specialized in the maintenance of both high and low speed card punches, with 25 percent of their time spent performing maintenance on this equipment. Only four percent of their time was spent maintaining paper tape punches.
- D. Engineering and Installation Team Members (GRP294). These members specialized in the removal and installation of card punch equipment. Unlike the other subgroups in this cluster, 69 percent are assigned at the field maintenance (intermediate) level.
- E. DSTE AB Configuration Repairmen (GRP185). These airmen specialized in the maintenance of low speed card punch equipment. They spent little time on the maintenance of paper tape punches.
- F. MODEM and DSTE Repairmen (GRP164). Members of this group primarily performed PMIs on, made adjustments on, or repaired low speed wireline MODEM equipment. But their jobs also included maintenance of cryptographic devices, printers, and paper tape punches.
- III. JUNIOR CARD PUNCH REPAIRMEN INDEPENDENT JOB TYPE (GRP143). The 16 personnel in this independent job type performed primarily as card punch specialists. The majority of their time (29 percent) was spent maintaining the RO-312/G high speed and the RO-313/G low speed card punches. A major difference between the Card Punch Repairmen job type (Group IIc) and members of this group involved the number of tasks performed; the Junior Card Punch Repairmen averaged only 69 tasks performed, whereas the Card Punch Repairmen averaged 115 tasks performed. Due to the large number of cross-trainees in this group (25 percent versus five percent for the Card Punch Repairmen), the Junior Card Punch Repairmen had a higher average TAFMS. However, the job type was designated "Junior" Card Punch Repairmen on the basis of a lower total time in the career field (22 months versus 27 months for the Card Punch Repairmen).
- IV. AE CONFIGURATION REPAIRMEN INDEPENDENT JOB TYPE (GRP079). This small group of 11 individuals included personnel who performed few card reader or low and high speed card punch maintenance tasks. In fact, these personnel did not maintain a wide range of equipment. The majority of their time was spent maintaining the following equipment: the C-8120/G common control unit, the KG-13, the RP-154(P)G paper tape reader, and the RP-157/G page printer. Although the average TAFMS for the group was 78 months, 73 percent indicated they had less than 49 months in the career field. This was due to the 27 percent in the group who had retrained from another specialty.

- V. DSSCS/DIN AND STRAWHAT SYSTEM SPECIALISTS INDEPENDENT JOB TYPE (GRP045). These personnel performed maintenance on a wide variety of DSTE equipment. The majority of their time was spent trouble-shooting and maintaining the AN/FGR-10 paper tape punch, the AN/FGT-7 paper tape reader, the RO-313/G low speed card punch, and the KG-13. This group was the largest of the independent job types with 41 members. In addition, the group reflected a higher percentage of personnel than any other group performing maintenance on modulator-demodulators (MODZM) and frequency generators, synchronizers, and multiplexers and demultiplexers. Most of these personnel (56 percent) were assigned to USAFSS, carried the duty AFSC of 30651 (80 percent), and were stationed overseas (63 percent).
- VI. CRYPTOGRAPHIC REPAIRMEN INDEPENDENT JOB TYPE (GRP066). Personnel in this independent job group were distinguished by the fact that they spent the majority of their time performing KG-13 maintenance tasks (41 percent). Forty percent of these personnel indicated they operated DSTE, IATS, and 465-L systems. Furthermore, they appeared to be a very specialized stateside group (90 percent averaging only 42 tasks performed). The group was very homogeneous, with 16 tasks performed by 70 percent or more of these respondents.
- VII. DSTE MAINTENANCE SUPERVISORS AND MANAGERS CLUSTER (GRP025). This cluster of 124 supervisors and managers (18 percent of sample) was distinguished by the large amount of time they spent on management and supervision tasks (76 percent), and on the performance of maintenance administration functions (20 percent). The small number of technical tasks performed by this group clearly distinguishes them as the enlisted managers in the career ladder.

Common tasks performed by these supervisors and managers included coordination with other work centers such as, the Chief of Maintenance, headquarters, technical control centers, and staff agencies; directing maintenance activities and administrative practices; analyzing, inspecting, and evaluating shop operations and procedures; indoctrinating newly assigned personnel; drafting correspondence; and preparation or maintainance of local forms, records, or maintenance operating instructions (MOI).

Four major groups were identified within this cluster. The largest, consisting of 41 members, was the Maintenance Supervisors job type (GRP115). These maintenance supervisors spent the majority of their time performing supervisory and management functions. The few technical tasks which the members of this group performed were among the more difficult tasks in the career ladder. About 50 percent of this group indicated they worked on such equipment as the C-8120 (P)/G CCU, the KG-13, the RP-125/G card reader, and the RP-154 (P)/G paper tape reader. However, they did not spend much time performing these technical tasks.

The remaining three supervisory and management job types were distinguished by a near total absence of technical tasks performed. The Job Control NCOICs job type (GRP119) performed a lower average number of tasks than the maintenance supervisors job type (53 vs 87). Slightly over 50 percent of their average percent of time was spent organizing and planning or directing and implementing maintenance control activities or functions.

The Maintenance Superintendents (GRP110) performed fewer tasks (36) than any of the supervisory and management job types. In addition, this group had a higher average total time in the career field (200 months), TAFMS (276 months), and more 9-skill level personnel than any other group in the study. Over 70 percent of their average percent of time was spent performing a variety of organizing and planning, and directing and implementing tasks.

Finally, the Quality Control job type (GRP154) consisted of individuals who averaged 40 percent of their time in evaluation tasks. Interestingly, this group of quality control personnel consisted primarily of 7-skill level personnel (83 percent) and 75 percent of the individuals in the group indicated they had retrained from another specialty. These airmen were primarily squadron level personnel who performed such tasks as evaluate safety programs or procedures, evaluate check lists, evaluate maintenance publications, and develop quality control procedures.

VIII. Job Controllers Independent Job Type (GRP083). Members of this 11-member group directed, coordinated, and recorded maintenance activity. The majority of their time was spent performing maintenance administrative functions (38 percent) and organizing and planning tasks (31 percent). They were a homogeneous group, with only 10 tasks performed by 50 percent or more of the group members. Job controllers performed few tasks (average 18) and expressed the lowest level of job satisfaction of any group in the study. Forty-six percent of these personnel found their job dull (see Table 6).

IX. Technical Instructors Independent Job Type (GRP065). Technical instructors were distinguished by the large amount of relative time (64 percent) spent conducting training. This group of 11 technical instructors was comprised of personnel from Keesler and Sheppard AFBs. All indicated they held either the 5- or 7-skill level duty AFSC and an average grade of E-5. Technical instructors performed very few technical tasks, with the majority of their time (64 percent) spent on instruction related tasks.

Representative tasks included conduct resident course classroom instruction; prepare lesson plans; develop tasks; administer written, oral, or performance tests; and develop or revise resident training courses or career development courses (CDC).

#### Job Interest and Perceived Utilization of Talents and Training

The majority of the personnel in the three clusters (DSTE First Line Supervisors, DSTE Repairmen, and DSTE Maintenance Supervisors and Managers) found their jobs interesting. In addition, most felt their jobs utilized their talents and training fairly well or better. Of the six independent job groups, only the Job Controllers reflected a sizable group of personnel who found their job dull. A majority of the Job Controllers felt their job made little or no use of their talents and 82 percent indicated their job made little or no use of their training. However, job interest and perceived utilization of talents and training for the 306X1 career ladder was average in comparison to all other AFSCs surveyed during 1978.

#### Summary

The job structure of the 306X1 career ladder included three primary clusters of jobs performed by 306X1 personnel. In addition, six independent job types were identified. These groups of individuals performed specialized jobs which were too dissimilar to be grouped into any cluster.

By and large, the majority of the incumbents in this career field performed maintenance of DSTE equipment. The overall job performed was found to be somewhat heterogeneous due to specialization resulting from a wide variety of equipment in different configurations at different locations.

TABLE 4

RELATIVE PERCENT TIME SPENT ON DUTIES BY JOB CLUSTERS AND INDEPENDENT JOB TYPES

|   |  | ORCANIZING AND PLANNING   | MEN  |  | ADMINISTRATIVE FUNCTIONS   | PERFORMING MAINTENANCE ADMINISTRATION FUNCTION                       |  | MAINTAIN CONTROL UNITS<br>MAINTAINING MODULATOR-<br>DEMODULATORS (MODEM) | FREQUENCY GENERATORS   |   | AND DEMOLTIPLEXERS  | 2  | ě  | 2 8   | 1  |
|---|--|---|--|--|--|--|--|--|--|---|---|--|--|---|--|
|   |  |   | LING   |  |  | SNO  |  | 98   |  | ERS   | cura i  | MAINTAINING CRYPTOGRAPHIC  | TOW.   | S (TIG)   | MAINTAINING PAPER TAPE READERS   |
| STE FIRST<br>LINE SUPVS<br>(GRP113)             |  | 80  | 61   | N N  |  | 15   |  | 4  | 3  | 71  |   |  | •  |   | 5  |
| DSTE<br>RPKNN<br>(GRP118)                       |  | 7   | 7  |  |  | 1  |  | S  | 3  | 7   | 1   |  | o 1  |   | •  |
| JR CARD<br>PUNCH<br>RPREN<br>(GRP143)           |  | 2   | 7  | 1 7  |  | 1  |  | S  | *  | *   | 1   |  | 6  | 1   | 10   |
| AE.<br>CONFIGURATION<br>RPRMN<br>(GRP079)       |  | 3   | e (  | <b>~</b> *   |  | 18   |  | ,  | 4  | 2   | •   |  | 15   | 7   | 6  |
| & STRAWHAT<br>SYSTEM<br>SPECIALISTS<br>(GRP045) |  | 9   | 7  |  |  | •  |  | •  | 10   | •   | ,   |  | 6  | •   | 13   |
| CRYPTO<br>RPRIN<br>(GRP066)                     |  | က   | 7.   |  |  | 14   |  | 4  | s  | S   | 1   |  | 41   | 1   | 2  |
| DSTE HAINT<br>SUPVS &<br>MANAGERS<br>(GRP025)   |  | 25  | 23   | 20   |  | 70   |  | 1  | *  | •   |   | William St.  |  |   | *  |
| JOB<br>CONTROLLERS<br>(GRP0&3)                  |  | 31  | Z ,  | nu   |  | 38   |  | •  |  | 1   | ,   |  | 1  |   |  |
| TECHNICAL<br>INSTRUCTORS<br>(GRP065)            |  | ,   | so 4   | * 75   |  | ដ  |  | 7  | 8  | * •   |   |  | -  | 1   | 1  |
|   | ST CARD         AE         & STRAWHAT         DSTE HAINT           ST DSTE         PUNCH         CONFIGURATION SYSTEM         CRYPTO         SUPVS & JOB         1           VS         RPRIN         RPRIN         SPECIALISTS         RPRIN         HANAGERS         CONTROLLERS           (GRP143)         (GRP079)         (GRP045)         (GRP066)         (GRP025)         (GRP063) | JR CARD AE & STRAWHAT DSTE HAINT SUPVS RPRIN RPRIN RPRIN SPECIALISTS RPRIN HANAGERS CONTROLLERS 1  (GRP018) (GRP143) (GRP079) (GRP045) (GRP065) (GRP025) (GRP083) | DSTE FIRST   DSTE   PUNCH   CONFIGURATION SYSTEM   CRYPTO   SUPVIS & JOB   LINE SUPVS   RPRIN   RPRI | DSTE FIRST   DSTE   PUNCH   CONFIGURATION SYSTEM   CRYPTO   SUPPLS & JOB   THE SUPPL   RPRIN   RPRIN | LINE SUPUS   RPRIN   RPRIN | USTE FIRST DSTE PUNCH   CONFIGURATION SYSTEM   CRPPTO   SUPPLS & JOB | USTE FIRST   USTE   PUNCH   CONFIGURATION SYSTEM   CRPPTO   SUPPLS & JOB | DSTE FIRST   DSTE PAINT   DSTE PAINT   DSTE PAINT                        | DSTE FIRST   DSTE   PUNCH   CONFIGURATION   SYSTEM   CRYPTO   SUPPLS & JOB   LINE SUPVS   RPWN   RPRNH   RPR | DSTE FIRST   DSTE   PUNCH   CONFIGURATION   SYSTEM   CRPPTO   SUPPOSE & 10B   1 | CGP   13   CGP   18   CGP   143   CGP   CGP | DSTE FIRST   DSTE   PUNCH   CONFIGURATION   STSTEM   CRPPTO   DSTE MAINT   LINE SUPVS   PUNCH   CONFIGURATION   STSTEM   CRPPLOS   CRPPTO   CRPPTO   CRPPTOS   CRPPT | DSTE FIRST   DSTE PUNCH   CONFIGURATION SYSTEM   CRPU13)   CRP143)   CRP143)   CRP143   CRP143   CRP045)   CRP045   CR | No.   No. | DSTE FIRST   DSTE   THE   T |

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TABLE 4 (CONTINUED)

RELATIVE PERCENT TIME SPENT ON DUTIES BY JOB CLUSTERS AND INDEPENDENT JOB TYPES

|        |  |                                      |                           |  |  | DSSCS/DIN                                   |                            |   |                                |                                      |
|--------|--|--------------------------------------|---------------------------|--|--|---|----------------------------|---|--------------------------------|--------------------------------------|
| DUTIES | 931  | DSTE FIRST<br>LIME SUPVS<br>(GRP113) | DSTE<br>RPREN<br>(GRP118) | JR CARD<br>PUNCH<br>RPREN<br>(GRP 143) | AE<br>CONFIGURATION<br>RPRMM<br>(GRP079) | SYSTEM<br>SYSTEM<br>SPECIALISTS<br>(GRP045) | CRYPTO<br>RPRM<br>(GRP066) | DSTE HAINT<br>SUPVS &<br>HANAGERS<br>(GRP025) | JOB<br>CONTROLLERS<br>(GRP083) | TECHNICAL<br>INSTRUCTORS<br>(GRP065) |
| ×      | MAINTAINING PAPER TAPE                             |                                      |                           |  |  |   |                            |   |                                |                                      |
| -      | PRINTERS   | *                                    | 40                        | *                                      |  |   |                            |   |                                |                                      |
| 0      | LINTAINING CARD READERS                            | s                                    | <b>&amp;</b>              | 6                                      | -  | S   |                            | *   | •                              |                                      |
| 2      | AINTAINING CAND PUNCHES                            | 21                                   | 18                        | 53                                     | •  | 10  | *                          | *   |                                |                                      |
| 0      | AINTAINING PRINTERS                                | 1                                    | 10                        | 10                                     | 13                                       | •   | -                          | *   |                                | *                                    |
| 2      | AINTAINING TAPE BUFFERS                            |                                      |                           |  |  |   |                            | •   |                                |                                      |
| S      | AINTAINING KEYBOARDS,                              |                                      |                           |  |  |   |                            |   |                                |                                      |
|        | UD TELEPRINTERS                                    |                                      | 3                         | -                                      | -  | *   |                            | *   | •                              | 9                                    |
| -      | AINTAINING HOBILE DATA TERMINAL (MT) COMMISCATIONS | SMO                                  |                           |  |  |   |                            |   |                                |                                      |
|        | CENTRAL  | *                                    | *                         | •                                      | •  | *   |                            | *   | •                              | •                                    |
| 0      | MAINTAINING ANCILLARY AND TEST                     | EST 1                                | -                         | *                                      | 1  | 9   | *                          | *   |                                | *                                    |
| >      | PERFORMING GENERAL FUNCTIONS                       | 8                                    | 12                        | 12                                     | 13                                       | 10  | 15                         | 7   | 9                              | =                                    |
| * 18   | * INDICATES LESS THAN I PERCENT                    | -                                    |                           |  |  |   |                            |   |                                |                                      |

TABLE 5
BACKGROUND INFORMATION BY JOB CLUSTERS AND INDEPENDENT JOB TYPES

|  | DSTE FIRST<br>LINE SUPVS<br>(GRP113) | DSTE<br>RPRM<br>(GRP118) | JR CARD<br>PUNCH<br>RPREN<br>(GRP143) | AE<br>CONFIGURATION<br>RPREM<br>(GRP079) | DSSCS/DIN<br>6. STRAMAT<br>SYSTEM<br>SPECIALISTS<br>(GRP045) | CRYPTO<br>RPRMN<br>(GRP066) | DSTE HAINT<br>SUPVS &<br>HANAGERS<br>(GRP025) | JOB<br>CONTROLLERS<br>(GRP083) | TECHNICAL<br>INSTRUCTORS<br>(GRP065) |
|--|--------------------------------------|--------------------------|---------------------------------------|--|--|-----------------------------|---|--------------------------------|--------------------------------------|
| AVERAGE NUMBER OF TASKS PERFORMED  AVERAGE NUMBER OF PERSONNEL | 200                                  | 130                      | 69 0                                  | 180                                      | 134  | <b>4</b> 2                  | 19  | 80                             | 7.0                                  |
| SUPERCENT ASSIGNED OVERSEAS                                    | 297                                  | 31%                      | 161                                   | 73%                                      | 63%  | 10%                         | 34%   | 199                            | 10                                   |
| DAFSC  |                                      |                          |                                       |  |  |                             |   |                                |                                      |
| 30631  | 7,77                                 | 7,68                     | 197                                   | 367                                      | 101  | 107                         | ** **   | 10.                            | 107                                  |
| 30671  | 25%                                  | 200                      | 3                                     | 181                                      | 701  | 5                           | 53%   | 12.                            | 275                                  |
| DAPSC NOT SPECIFIED  | <b>.</b>                             | <b>.</b>                 | <b>5</b> .                            | <b>.</b>                                 | <b>4</b> .   | 101                         | 24.5  | <b>.</b>                       | <b>.</b>                             |
| AVERAGE HOS IN CAREER LADDER                                   | 72                                   | 32                       | 77                                    | 42                                       | 36   | 31                          | 130   | 3                              | 8                                    |
| AVERAGE MOS TAPMS PERCENT IN FIRST ENLISTMENT                  | 111                                  | ¥69<br>864               | 795<br>26%                            | 27.2                                     | 58<br>61%  | 49<br>50%                   | 3%  | 87<br>464                      | 138<br>9 <b>%</b>                    |
|  |                                      |                          |                                       |  |  |                             |   |                                |                                      |

\*LESS THAN 1 PERCENT

TARE 6

JOB SATISFACTION INDICES BY JOB CLUSTERS AND INDEPENDENT JOB TYPES

|   | DSTE FIRST<br>LINE SUPVS<br>(GRP113)               | DSTE<br>RPRIGN<br>(GRP118) | JR CARD<br>PUNCH<br>RPRHO<br>(GRP143) | AE<br>CONFIGURATION<br>RPRÍN<br>(GRP079) | DSSCS/DIN<br>& STRAMAT<br>SYSTEM<br>SPECIALISTS<br>(GRP045) | CRYPTO<br>RPRIN<br>(GRP066) | DSTE HAINT<br>SUPVS &<br>HANAGERS<br>(GRP025) | JOB<br>CONTROLLERS<br>(GRP083) | TECHNICAL<br>INSTRUCTORS<br>(GRP065)        |
|---|--|----------------------------|---------------------------------------|--|---|-----------------------------|---|--------------------------------|---|
| EXPRESSED JOB INTEREST  |  |                            |                                       |  |   |                             |   |                                |   |
| NOT REPORTED<br>DULL<br>SO-SO<br>INTERESTING  | 2 5 16 5 T   | 0<br>111<br>21<br>68       | 19<br>12<br>63                        | 0 81 18 0<br>44                          | 27<br>20<br>51  | 0000                        | 13.2  | 08 03                          | 0 6 7 7 9 0 9 7 9 9 9 9 9 9 9 9 9 9 9 9 9 9 |
| PERCEIVED UTILIZATION OF TALENTS  | s  |                            |                                       |  |   |                             |   |                                |   |
| NOT REPORTED LITTLE OR NOT AT ALL FAIRLY WELL TO VERY WELL EXCELLENTLY TO PERFECTLY | 12 10 11 12 10 11 11 11 11 11 11 11 11 11 11 11 11 | 0 0 2 9 4                  | 0<br>19<br>0                          | 0 98 4 0                                 | 58<br>5   | 0000                        | 26<br>26<br>26                                | ంసిసిం                         | o 85 8 e                                    |
| PERCEIVED UTILIZATION OF TRAINING   | NG   |                            |                                       |  |   |                             |   |                                |   |
| NOT REPORTED LITTLE OR NOT AT ALL FAIRLY WELL TO VERY WELL EXCELLENTLY TO PERFECTLY | 0<br>71<br>14                                      | 0<br>15<br>9               | 0<br>19<br>75<br>6                    | 0 55 50<br>0 55 50                       | 3 <b>% %</b> 9  | 0000                        | 38 33 0                                       | 0 2 6 6                        | 0 98 98 98 98 98 98 98 98 98 98 98 98 98    |

#### ANALYSIS OF DAFSC GROUPS

In addition to identifying the job structure of a career ladder, it is important to examine skill level differences and relate these differences back to the job structure. The job descriptions for each skill level are also compared to the career ladder documents such as AFR 39-1 Specialty Descriptions and the Specialty Training Standard (STS) to assess how accurately these documents reflect what career ladder personnel are actually doing in the field.

Table 7 presents the relative percent time spent by skill level groups on each duty. Jobs within the Electronic-Mechanical Communications and Cryptographic Systems career ladder, when sorted according to DAFSC, represent very heterogeneous groupings. As might be expected, the management and supervision duties (A, B, and C) consume a progressively higher portion of time as incumbents move to higher skill levels. Training and Maintenance Administration Duties (D and E) increase (in terms of the amount of time spent) through the 7-skill level and then decline somewhat at the 9-skill level. Although 7-skill level personnel perform some technical tasks, there is a clear distinction between 3- and 5-skill level technical specialists and their 7-and 9-skill level supervisors. These supervisory personnel spent more time on the Supervisory and Administration Duties (A through E) and considerably less time on the technical duties of maintaining control units, Cryptographic Devices, Paper Tape Readers, Paper Tape Punch Card Readers, Card Punches, Printers, and Performing General Functions (duties F, J, L, M, O, P, Q, and V).

#### Skill Level Descriptions

DAFSC 30631. Only 33 of the 675 respondents were assigned to 3-skill level duty positions. These individuals perform an average of 92 of the 982 tasks in the inventory. Table 7 indicates 81 percent of the relative time spent by the members of this group was devoted to performing technical functions. The majority of the 3-skill level personnel fell into the cluster of DSTE Repairmen (Table 8); however, only 57 tasks were performed by 60 percent or more of these personnel, indicating somewhat heterogeneous work assignments.

The most commonly performed tasks included performing periodic maintenance inspections (PMI) on paper tape readers, card readers, low spread card punches; cleaning or lubricating equipment; performing KG-13 randomizer tests; performing RP-154(P)/G paper tape reader mechanism electro-mechanical adjustments; locating maintenance information in technical publications; and performing other routine maintenance tasks as shown in Table 9.

DAFSC 30651. Airmen at the 5-skill level performed an average of 119 tasks, with 87 of these tasks performed by 50 percent or more of the group. These personnel devoted over three quarters (76 percent) of

their time to technical tasks. This high percentage of time spent on technical tasks indicates they serve essentially as digital subscriber terminal equipment (DSTE) repairmen although personnel work in all the job types shown in the career ladder structure section. Many of the tasks performed (see Table 10) are the same as those performed by 3-skill level apprentices. However, DAFSC 30651 personnel perform a wider variety of tasks including isolating equipment malfunctions, removing and installing equipment components, and making adjustments to equipment. This group also devoted slightly more time to such supervisory and management tasks as coordinating maintenance activities with other work centers and attending group or shop level maintenance meetings.

The tasks which most clearly differentiate between the 3- and 5-skill level personnel are listed in Table 11. This table indicates that a higher percentage of 5-skill level personnel performed each task listed than did the 3-skill level airman. In addition, the higher average number of tasks performed by 5-skill level personnel (119 for 5-skill level versus 93 for the 3-skill level) further indicates that the scope of their job is broader than that of the 3-skill level group.

DAFSC 30671. At the 7-skill level, supervisory, management, and administration tasks became a more important part of the job, comprising approximately 68 percent of the total work time. The high average number of personnel supervised (three) indicated this group functioned more as supervisors than as technicians. Table 12 shows the tasks which are most representative of the tasks performed by 7-skill level personnel.

Differences between 5- and 7-skill level personnel (Table 13) highlight the shift from technical to management, supervision, and training tasks at the 7-skill level. Again, the near absence of technical tasks performed by DAFSC 30671 personnel indicates they are functioning primarily as supervisors, not technicians.

DAFSC 30692. DAFSC 30692 superintendents include personnel from the Electronic-Mechanical Communications and Cryptographic Equipment System ladders (306X0 or 306X1) and the Telecommunication System/Equipment Maintenance Ladder (306X2). Nine-skill level personnel spent almost all their time (96 percent) on management, supervision, and administration tasks (duties A-E). However, the data showed these incumbents to be a very heterogeneous group. Only 30 tasks were performed by 50 percent or more of the DAFSC 30692 personnel, indicating they perform a variety of unique or different jobs. Examples of the types of jobs performed by 30692 personnel included: Maintenance Superintendent, Chief of Maintenance, Commander, and Quality Assurance Superintendent. Table 14 lists representative tasks performed by 9-skill level personnel.

Table 15 reflects that DAFSC 30692 individuals differ from 30671 personnel primarily in the performance of technical and management related tasks. The 9-skill level personnel concentrate much more on

management tasks and have a very low percent of members performing technical tasks.

#### Summary

These data indicate a marked difference in the tasks performed by the various skill level groups. Both 3- and 5-skill personnel performed primarily technical tasks. However, between the 5- and 7-skill level job there is a marked difference. Unlike 3- and 5-skill level personnel, the 30671 personnel devoted the majority of their time to the performance of supervisory tasks. However, 30671 personnel did perform some technical tasks and these tasks appeared generally more complex than those performed by either 3- or 5-skill level personnel. The 9-skill level personnel spent almost no time on technical tasks (four percent). They performed a wide range of supervisory jobs and in terms of job similarity had less in common with each other than the preceding skill level groups. They were clearly management personnel.

TABLE 7
PERCENT TIME SPENT PERFORMING DUTIES BY DAFSC GROUPS

| DU | <u>TY</u>                                   | DAFSC<br>30631<br>(N=33) |    | DAFSC<br>30671<br>(N=172) | DAFSC<br>30692<br>(N=46) |
|----|---|--------------------------|----|---------------------------|--------------------------|
| A  | ORGANIZING AND PLANNING                     | 3                        | 5  | 15                        | 31                       |
| B  | DIRECTING AND IMPLEMENTING                  | 3                        | 4  | 14                        | 26                       |
| C  | EVALUATING                                  | 2                        | 2  | 10                        | 20                       |
| D  | TRAINING                                    | 1                        | 2  | 11                        | 7                        |
| E  | PERFORMING MAINTENANCE ADMINISTRATION       |                          |    |                           |                          |
|    | FUNCTIONS                                   | 10                       | 11 | 18                        | 12                       |
| F  | MAINTAIN CONTROL UNITS                      | 6                        | 5  | 2                         | 1                        |
| G  | MAINTAINING MODULATOR-DEMODULATORS (MODEM)  |                          |    |                           |                          |
|    | AND FREQUENCY GENERATORS                    | 2                        | 3  | 2                         | 1                        |
| H  | MAINTAINING SYNCHRONIZERS                   | 1                        | 2  | 1                         | *                        |
| I  | MAINTAINING MULTIPLEXERS AND DEMULTIPLEXERS | *                        | *  | *                         | -                        |
| J  | MAINTAINING CRYPTOGRAPHIC DEVICES           | 12                       | 9  | 3                         | 1                        |
| K  | MAINTAINING TRANSMISSION IDENTIFIER         |                          |    |                           |                          |
|    | GENERATORS (TIG)                            | *                        | *  | *                         | *                        |
| L  | MAINTAINING PAPER TAPE READERS              | 8                        | 7  | 3                         | *                        |
| M  | MAINTAINING PAPER TAPE PUNCHES              | 6                        | 6  | 2                         | -                        |
| N  | MAINTAINING PAPER TAPE PRINTERS             | *                        | *  | *                         | -                        |
| 0  | MAINTAINING CARD READERS                    | 7                        | 6  | 2                         | -                        |
| P  | MAINTAINING CARD PUNCHES                    | 15                       | 14 | 5                         | -                        |
| Q  | MAINTAINING PRINTERS                        | 7                        | 9  | 4                         | -                        |
| R  | MAINTAINING TAPE BUFFERS                    | •                        | *  | *                         | -                        |
| S  | MAINTAINING KEYBOARDS, TELETYPES,           |                          |    |                           |                          |
|    | TELETYPEWRITERS AND TELEPRINTERS            | 2                        | 2  | 1                         | -                        |
| T  | MAINTAINING MOBILE DATA TERMINAL (MDT)      |                          |    |                           |                          |
|    | COMMUNICATIONS CENTRAL                      | *                        | *  | *                         | -                        |
| U  | MAINTAINING ANCILLARY AND TEST              |                          |    |                           |                          |
|    | EQUIPMENT                                   | 1                        | 1  | 1                         |                          |
| V  | PERFORMING GENERAL FUNCTIONS                | 14                       | 11 | 6                         | 1                        |
|    |   |                          |    |                           |                          |

<sup>\*</sup> INDICATES LESS THAN 1 PERCENT

TABLE 8

PERCENT MEMBERS PERFORMING CAREER LADDER JOBS BY DAFSC GROUPS

| JOB GROUP                                 | TOTAL<br>SAMPLE | DAFSC<br>30631<br>(N=33) | DAFSC<br>30651<br>(N=416) | DAFSC<br>30671<br>(N=172) | DAFSC<br>30692<br>(N=46) |
|---|-----------------|--------------------------|---------------------------|---------------------------|--------------------------|
| DSTE FIRST LINE SUPERVISORS               | 16              | 3                        | 11                        | 35                        |                          |
| DSTE REPAIRMEN                            | 39              | 45                       | 57                        | 7                         |                          |
| JUNIOR CARD PUNCH REPAIRMEN               | 2               | 9                        | 3                         | 1                         |                          |
| AE CONFIGURATION REPAIRMEN                | 2               | 3                        | 2                         | 1                         |                          |
| DSSCS/DIN AND STRAWHAT SYSTEM             |                 |                          |                           |                           |                          |
| SPECIALISTS                               | 2               | 12                       | 8                         | 2                         | -                        |
| CRYPTOGRAPHIC REPAIRMEN                   | 2               | 3                        | 2                         | 1                         | -                        |
| DSTE MAINTENANCE SUPERVISORS AND MANAGERS | 18              | 3                        | 2                         | 38                        | 96                       |
| JOB CONTROLLERS                           | 2               | -                        | 2                         | 2                         | -                        |
| TECHNICAL INSTRUCTORS                     | 2               |                          | 1                         | 3                         | •                        |
| PERCENT ACCOUNTED FOR IN JOB CLUSTERS     | 89              | 78                       | 88                        | 90                        | 96                       |
| PERCENT ACCOUNTED FOR IN OTHER JOBS       | 11              | 12                       | 12                        | 10                        | 4                        |

#### TABLE 9

### REPRESENTATIVE TASKS PERFORMED BY DAFSC 30631 PERSONNEL (N=33)

| TASK | TITLE  | PERCENT<br>MEMBERS<br>PERFORMING |
|------|--|----------------------------------|
| J387 | PERFORM KG-13 PMI  | 91                               |
|      | PERFORM KG-13 RANDOMIZER TESTS                           | 88                               |
|      |  |                                  |
|      | PERFORM C-8120(P)/G CCU PMI                              | 88                               |
| V974 |  |                                  |
|      | RIBBONS, OR TAPES ON EQUIPMENT                           | 85                               |
| L445 |  | 79                               |
| 0587 | PERFORM RP-152/G CARD READER PMI                         | 79                               |
| J379 | ISOLATE MALFUNCTIONS WITHIN KG-13                        | 79                               |
| L413 | ADJUST POWER SUPPLY VOLTAGE LEVELS ON PAPER TAPE READERS | 76                               |
|      | CLEAN OR LUBRICATE EQUIPMENT                             | 76                               |
| Q660 |  | 76                               |
|      | REMOVE OR INSTALL COMPONENTS OF KG-13                    | 73                               |
| V962 | LOCATE MAINTENANCE INFORMATION IN TECHNICAL PUBLICATIONS | 73                               |
| J389 | PERFORM KG-13 SECURITY CHANGES, SECURITY CHANGE          |                                  |
|      | INSPECTIONS, OR ALARM CHECKS                             | 73                               |
| P623 |  | 73                               |
|      |  |                                  |

TABLE 10

REPRESENTATIVE TASKS PERFORMED BY DAFSC 30651 PERSONNEL

| TASK | A DOMA DEEMA   | MEMBERS<br>PERFORMING |
|------|--|-----------------------|
|      |  |                       |
| V951 | CLEAN OR LUBRICATE EQUIPMENT                             | 84                    |
| F213 | PERFORM C-8120(P)/G CCU PMI                              | 81                    |
| Q660 | PERFORM RP-157/G PAGE PRINTER PMIs                       | 78                    |
| J379 | ISOLATE MALFUNCTIONS WITHIN KG-13                        | 78                    |
| L444 | PERFORM RP-154(P)/G PAPER TAPE READER MECHANISM ELECTRO- | Committee transfer.   |
|      | MECHANICAL ADJUSTMENTS                                   | 77                    |
| Q653 | ISOLATE RP-157/G PAGE PRINTER MALFUNCTIONS               | 77                    |
| V960 |  |                       |
|      | EQUIPMENT  | 76                    |
| J388 | PERFORM KG-13 RANDOMIZER TESTS                           | 76                    |
| L413 | ADJUST POWER SUPPLY VOLTAGE LEVELS ON PAPER TAPE READERS | 75                    |
|      | LOCATE MAINTENANCE INFORMATION IN TECHNICAL PUBLICATIONS | 74                    |
| Q675 | REMOVE OR INSTALL COMPONENTS OF RP-157/G PAGE PRINTERS   | 74                    |
|      | PERFORM RP-154(P)/G PAPER TAPE READER PMI                | 74                    |
| J387 | PERFORM KG-13 PMI  | 73                    |
|      |  |                       |

TABLE 11

TASKS WHICH MOST CLEARLY DISTINGUISH BETWEEN 30631 AND 30651 PERSONNEL (PERCENT MEMBERS PERFORMING)

| TASK  | TITLE   | DAFSC<br>30631 | DAFSC<br>30651 | ABSOLUTE<br>DIFFERENCE   |
|-------|---|----------------|----------------|--|
| J387  | PERFORM KG-13 PMI                                       | 91             | 73             | 18   |
| V974  | PROCURE OR REPLACE PAPER, PAPER TAPE, PUNCH CARDS,      |                |                |  |
|       | RIBBONS, OR TAPES ON EQUIPMENT                          | 85             | 72             | 13   |
| Q687  | REMOVE OR INSTALL RP157/G PAGE PRINTER YOKE ASSEMBLIES  | 12             | 44             | -32  |
| Q652  | ISOLATE MALFUNCTIONS WITHIN POWER SUPPLIES ON PRINTERS  | 24             | 52             | -27  |
| P648  |   |                |                |  |
|       | OR HOPPER ASSEMBLIES                                    | 21             | 48             | -27  |
| Q679  | REMOVE OR INSTALL RP-157/G PAGE PRINTER ALTERNATORS     | 36             | 63             | -27  |
| Q686  | REMOVE OR INSTALL RP157/G PAGE PRINTER CLUTCH OR        | Rose Labor     | All Marie      | in the same of the |
| 4000  | BRAKE ASSEMBLIES  | 40             | 66             | -26  |
| 0659  | PERFORM RP-157/G PAGE PRINTER DIODE HOUSING ADJUSTMENTS | 21             | 47             | -26  |
| E174  |   | 9              | 35             | -26  |
| Q681  |   |                |                |  |
| 4001  | LIMITER ASSEMBLIES                                      | 21             | 46             | -25  |
| M541  |   |                |                |  |
| 12541 | A3 PRINTER INTERPRETERS                                 | 3              | 27             | -24  |
| L461  | PERFORM UNSCHEDULED OPERATIONAL CHECKS OF RP-154(P)/G   | •              |                |  |
| 2401  | PAPER TAPE READERS                                      | 45             | 69             | -24  |
| L477  | REMOVE OR INSTALL RP-154(P)/G PAPER TAPE READER A2/A5   |                | •              |  |
| D-111 | READER MECHANISMS                                       | 42             | 66             | -24  |
| E143  |   | 30             | 54             | -24  |
| 0664  |   | 30             | 34             |  |
| Q004  | MODIFICATIONS TO RP-157/G PAGE PRINTERS                 | 24             | 47             | -23  |
| P644  |   | 24             | 7,             | 23   |
| r044  | PRINTER ASSEMBLIES                                      | 30             | 52             | -22  |
|       | LYTHIEV WOOFURTIED                                      | 30             | 34             | -22  |

### TABLE 12 REPRESENTATIVE TASKS PERFORMED BY DAFSC 30671 PERSONNEL

| TASK | TITLE   | PERCENT<br>MEMBERS<br>PERFORMING |
|------|---|----------------------------------|
| B44  | COUNSEL SUBORDINATES ON PERSONAL OR MILITARY RELATED      |                                  |
| 544  | PROBLEMS  | 78                               |
| B62  | ORIENT NEWLY ARRIVED PERSONNEL                            | 76                               |
| E133 | DRAFT CORRESPONDENCE                                      | 74                               |
|      | ATTEND GROUP OR SHOP LEVEL MAINTENANCE MEETINGS           | 73                               |
| D117 | MAINTAIN CONSOLIDATED TRAINING RECORD FORMS (AF FORM 623) | 71                               |
| E136 | LOCATE MAINTENANCE INFORMATION IN TECHNICAL ORDERS OR     |                                  |
|      | COMMERCIAL PUBLICATIONS                                   | 68                               |
| E174 | TYPE CORRESPONDENCE, FORMS, OR REPORTS                    | 68                               |
| A7   | COORDINATE MAINTENANCE ACTIVITIES WITH OTHER WORK CENTERS |                                  |
|      | OR WORK LOAD CONTROL SECTIONS                             | 67                               |
| A33  | SCHEDULE LEAVES OR PASSES                                 | 66                               |
| D115 | INDOCTRINATE NEWLY ASSIGNED PERSONNEL                     | 66                               |
| C77  | ANALYZE SHOP OPERATIONS AND PROCEDURES                    | 62                               |
| B66  | SCHEDULE WORK ASSIGNMENTS                                 | 61                               |
| D102 | CONDUCT OJT   | 60                               |
| C79  | EVALUATE COMPLIANCE WITH MAINTENANCE DIRECTIVES OR        |                                  |
|      | GUIDELINES  | 60                               |
| C76  | ANALYZE MAINTENANCE DATA REPORTS                          | 58                               |

TABLE 13

TASKS WHICH MOST CLEARLY DISTINGUISH BETWEEN 30651 AND 30671 PERSONNEL (PERCENT MEMBERS PERFORMING)

| TASK | TITLE  | DAFSC<br>30651 | DAFSC<br>30671 | ABSOLUTE<br>DIFFERENCE |
|------|--|----------------|----------------|------------------------|
| V951 | CLEAN OR LUBRICATE EQUIPMENT                             | 84             | 43             | 41                     |
| P602 | ADJUST POWER SUPPLY VOLTAGE LEVELS ON CARD PUNCHES       | 72             | 34             | 38                     |
| L413 | ADJUST POWER SUPPLY VOLTAGE LEVELS ON PAPER TAPE READERS |                | 37             | 38                     |
| F213 | PERFORM C-8120(P)/G CCU PMI                              | 81             | 44             | 37                     |
| Q660 | PERFORM RP-157/G PAGE PRINTER PMIs                       | 78             | 42             | 36                     |
| 0578 | ADJUST POWER SUPPLY VOLTAGE LEVELS ON CARD READERS       | 69             | 34             | 35                     |
| F176 | ADUST POWER SUPPLY VOLTAGE LEVELS ON CONTROL UNITS       | 67             | 33             | 34                     |
| E133 | DRAFT CORRESPONDENCE                                     | 15             | 74             | -59                    |
| A33  | SCHEDULE LEAVES OR PASSES                                | 8              | 66             | -58                    |
| B44  |  |                |                |                        |
|      | PROBLEMS   | 23             | 78             | -55                    |
| D117 | MAINTAIN CONSOLIDATED TRAINING RECORD FORMS (AF FORM 623 | ) 16           | 71             | -55                    |
| D118 | MAINTAIN CRYPTOGRAPHIC MAINTENANCE AND EXPERIENCE FORMS  |                |                |                        |
|      | (DD FORM 1435)   | 9              | 61             | -52                    |
| A13  | DETERMINE PROFICIENCY REQUIREMENTS OF PERSONNEL          | 8              | 58             | -50                    |
| C79  | EVALUATE COMPLIANCE WITH MAINTENANCE DIRECTIVES OR       |                |                |                        |
|      | GUIDELINES   | 13             | 60             | -47                    |
| B66  | SCHEDULE WORK ASSIGNMENTS                                | 15             | 61             | -46                    |

## TABLE 14 REPRESENTATIVE TASKS PERFORMED BY DAFSC 30692

| TASK       | TITLE   | PERCENT<br>MEMBERS<br>PERFORMING |
|------------|---|----------------------------------|
| B44        | COUNSEL SUBORDINATES ON PERSONAL OR MILITARY RELATED      |                                  |
|            | PROBLEMS  | 87                               |
| A35        | SERVE AS MEMBER OF BOARDS, COUNSELS, OR COMMITTEES        | 83                               |
| A2         | ATTEND GROUP OR SHOP LEVEL MAINTENANCE MEETINGS           | 83                               |
| <b>B38</b> | ASSIGN PERSONNEL TO DUTY POSITIONS                        | 80                               |
| C85        | EVALUATE REPORTS  | 78                               |
| A10        | COORDINATE WITH CHIEF OF MAINTENANCE ON STAFF FUNCTIONS   | 78                               |
| B62        | ORIENT NEWLY ARRIVED PERSONNEL                            | 78                               |
| A8         | COORDINATE MANPOWER AUTHORIZATIONS                        | 76                               |
| A6         | COORDINATE MAINTENANCE ACTIVITIES OR REQUIREMENTS WITH    |                                  |
|            | HEADQUARTERS  | 76                               |
| A7         | COORDINATE MAINTENANCE ACTIVITIES WITH OTHER WORK CENTERS |                                  |
|            | OR WORK LOAD CONTROL SECTIONS                             | 74                               |
| E133       | DRAFT CORRESPONDENCE                                      | 72                               |
| A33        | SCHEDULE LEAVES OR PASSES                                 | 72                               |
| C76        | ANALYZE MAINTENANCE DATA REPORTS                          | 70                               |
| B70        | SUPERVISE ELECTRONIC COMMUNICATIONS AND CRYPTOGRAPHIC     |                                  |
|            | EQUIPMENT SYSTEMS PERSONNEL (AFSC 306X0)                  | 70                               |
| C79        |   |                                  |
|            | GUIDELINES  | 70                               |

TABLE 15

TASKS WHICH MOST CLEARLY DISTINGUISH BETWEEN 30671 AND 30692 PERSONNEL (PERCENT MEMBERS PERFORMING)

|              |   | DAFSC      | DAFSC | ABSOLUTE   |
|--------------|---|------------|-------|------------|
| TASK         | TITLE   | 30671      | 30692 | DIFFERENCE |
| Q653<br>V960 | ISOLATE RP-157/G PAGE PRINTER MALFUNCTIONS ISOLATE MALFUNCTIONS IN PC CARDS USING COMMON TEST | 49         | 0     | 49         |
| ¥300         | EQUIPMENT   | 48         | 0     | 48         |
| F186         | ISOLATE C-8120(P)/G CCU MALFUNCTIONS  | 50         | 4     | 46         |
| L420<br>F237 | ISOLATE RP-154(P)/G PAPER TAPE READER MALFUNCTIONS  | 45         | 0     | 45         |
| Q672         | CCU PERFORM UNSCHEDULED OPERATIONAL CHECKS OF RP-157/G  | 47         | 2     | 45         |
|              | PAGE PRINTERS   | 45         | 0     | 45         |
| V962         | LOCATE MAINTENANCE INFORMATION IN TECHNICAL   | AT AND ARE |       |            |
|              | PUBLICATIONS  | 55         | 11    | 44         |
| E146         | MAKE ENTRIES ON MAINTENANCE DATA COLLECTION FORMS   | 51         | 7     | 44         |
| A28          | PLAN OR CONDUCT STAFF MEETINGS  | 13         | 65    | -52        |
| A8           | COORDINATE MANPOWER AUTHORIZATIONS  | 28         | 76    | -48        |
| B70          | SUPERVISE ELECTRONIC COMMUNICATIONS AND CRYPTOGRAPHIC   | 26         | 70    | -44        |
| A35          | SERVE AS MEMBER OF BOARDS, COUNCILS, OR COMMITTEES  | 42         | 83    | -41        |
| A6           | COORDINATE MAINTENANCE ACTIVITIES OR REQUIREMENTS   |            |       |            |
|              | WITH HEADQUARTERS   | 37         | 76    | -39        |
| A36          | WRITE STAFF STUDIES OR SPECIAL REPORTS  | 26         | 63    | -37        |
| C85          | EVALUATE REPORTS DETERMINE FACILITIES OR PERSONNEL REQUIRED FOR                               | 42         | 78    | -36        |
| HIZ          | EMERGENCY MISSIONS SUPPORT  | 23         | 59    | -36        |

#### ANALYSIS OF AFMS GROUPS

In order to determine differences in tasks performed, utilization patterns for respondents in the various AFMS groups were reviewed. As expected, first and second enlistment personnel differed from subsequent enlistment personnel on the percent of time spent performing technically-oriented duties (see Table 16). Beginning with the third enlistment, 306X1 personnel begin devoting over 50 percent of their relative time to nontechnical duties (duties A-E). Referencing Table 20 again, notice the marked increase from the third enlistment on in the percent of time spent performing duties A and B. By the sixth enlistment (AFMS 241+ months), 56 percent of job time is spent performing these duties.

#### First Enlistment Personnel

First enlistment personnel (1-48 months) performed many of the less difficult technical tasks of inspecting, testing, replacing parts, and performing routine maintenance (see Table 17). In addition, they performed a few of the more difficult technical tasks.

The equipment operated and maintained by 30 percent or more of first enlistment personnel are presented in Tables 18 and 19. Oscilloscopes, extender boards, feeler gauges, digital voltmeters, and multimeters were used by over 90 percent of first enlistment personnel. Equipment maintained by over 70 percent of first enlistment personnel included the RP-157/G Page Printer, RP-152/G Card Reader, RP-154(P)/G Paper Tape Reader, RO-313/G Low Speed Card Punch, C-8120(P)/G CCU, and the KG-13.

In terms of job groups, first enlistment personnel account for the majority of the airmen comprising the following groups:

| GROUP                                     | PERCENT OF<br>FIRST ENLISTMENT PERSONNEL |
|---|--|
| DSTE REPAIRMEN                            | 69                                       |
| DSSCS/DIN AND STRAWHAT SYSTEM SPECIALISTS | 61                                       |
| JUNIOR CARD PUNCH REPAIRMEN               | 56                                       |
| CRYTOGRAPHIC REPAIRMEN                    | 50                                       |

TABLE 16

PERCENT TIME SPENT ON DUTIES BY 306X1 AFMS GROUPS

|   | HONT            | MONTHS TOTAL ACTIVE FEDERAL MILITARY SERVICE | CTIVE FED         | ERAL MILI         | TARY SERV         | ICE.           |
|---|-----------------|--|-------------------|-------------------|-------------------|----------------|
| DUTY  | 1-48<br>(N=276) | (N=130)                                      | 97-144<br>(N=101) | 145-192<br>(N=49) | 193-240<br>(N=63) | 241+<br>(N=37) |
| SUPERVISORY AND MANAGEMENT FUNCTIONS  |                 |  |                   |                   |                   |                |
| A ORGANIZING AND PLANNING B DIRECTING AND IMPLEMENTING                                    | 40              | 910  | 101               | 22                | 20                | 31             |
| C EVALUATING D TRAINING   | 71              | m m  |                   | 55                | 22                | 77             |
| ADMINISTRATIVE FUNCTIONS  |                 |  |                   |                   |                   |                |
| E PERFORMING MAINTENANCE ADMINISTRATION FUNCTIONS   | 10              | 13   | 16                | 11                | 1.1               | 16             |
| TECHNICAL FUNCTIONS   |                 |  |                   |                   |                   |                |
| F MAINTAIN CONTROL UNITS G MAINTAINING MODULATORS (MODEM) AND FREQUENCY                   | 'n              | S  | 6                 | 7                 | -                 |                |
|   | 3               | 8  | 8                 | 7                 | 1                 | 1              |
| SYNCHRONIZERS   | 7               | 7  | 7                 | 1                 | 1                 | -              |
| -   | *               | *  | *                 | *                 | *                 | •              |
| MAINTAINING CRYPTOGRAPHIC DEVICES  R MAINTAINING TRANSMISSION IDENTIFIED GRUPPATORS (TIC) | o *             | o *  | 4 4               | 4 4               | <b>~</b>          | <b></b> +<     |
| PAPER TAPE READERS  | • ••            | 1  | 4                 | · 67              | -                 | -14            |
|   | • •             | • •  | m -               | 8                 |                   | *              |
| N MAINTAINING PAPER IAPE PRINIERS   | k 1-            | k u  | k «               | k c               | k -               | *              |
|   | 16              | 12   | n ∞               | 4 10              | - 7               | 1              |
|   | 6               | 80   | 2                 | 4                 | 1                 | 1              |
| R MAINTAINING TAPE BUFFERS  | *               | *  | *                 | •                 |                   | •              |
| TELEPRINTERS AND  | 7               | 7  | e                 | -                 | *                 | *              |
| T MAINTAINING MOBILE DATA TERMINAL (MDT) COMMUNICATIONS                                   | t tal           | +  | •                 | A SU              |                   |                |
| II MAINTAINING ANCILLARY AND TRET ROUTPMENT   |                 | -  | -                 | -                 | *                 | •              |
| V PERFORMING GENERAL FUNCTIONS  | 12              | 101  |                   | · ∞               | 8                 | -              |
|   |                 |  |                   |                   |                   |                |

TABLE 17 REPRESENTATIVE TASKS PERFORMED BY 306X1 FIRST ENLISTMENT PERSONNEL (1-48 MONTHS TAFMS) (N=52)

| TASKS |   | PERCENT<br>MEMBERS<br>PERFORMING | TASK<br>DIFFICULTY<br>RATING |
|-------|---|----------------------------------|------------------------------|
| V951  | CLEAN OR LUBRICATE EQUIPMENT                            | 88                               | 3.76                         |
| F213  | PERFORM C-8120(P)/G CCU PMI                             | 84                               | 3.80                         |
| Q660  | PERFORM RP-157/G PAGE PRINTER PMIs                      | 83                               | 4.64                         |
| L444  | PERFORM RP-154(P)/G PAPER TAPE READER MECHANISM ELECTRO |                                  |                              |
|       | MECHANICAL ADJUSTMENTS                                  | 82                               | 6.07                         |
| V960  | ISOLATE MALFUNCTIONS IN PC CARDS USING COMMON TEST      |                                  |                              |
|       | EQUIPMENT   | 82                               | 5.46                         |
|       | PAINT EQUIPMENT   | 81                               | 2.53                         |
|       | PERFORM KG-13 RANDOMIZER TESTS                          | 80                               | 3.50                         |
|       | ISOLATE RP-157/G PAGE PRINTER MALFUNCTIONS              | 80                               | 5.63                         |
|       | ISOLATE MALFUNCTIONS WITHIN KG-13                       | 80                               | 5.52                         |
|       | LOCATE MAINTENANCE INFORMATION IN TECHNICAL PUBLICATION |                                  | 4.07                         |
| Q675  | REMOVE OR INSTALL COMPONENTS OF RP-157/G PAGE PRINTERS  | 79                               | 4.98                         |
| L445  |   | 78                               | 4.28                         |
| V974  | PROCURE OR REPLACE PAPER, PAPER TAPE, PUNCH CARDS,      |                                  |                              |
|       | RIBBONS, OR TAPES ON EQUIPMENT                          | 79                               | 2.58                         |
| L473  |   |                                  |                              |
|       | READERS   | 78                               | 4.42                         |
| L413  | ADJUST POWER SUPPLY VOLTAGE LEVELS ON PAPER TAPE        |                                  |                              |
|       | READERS   | 77                               | 3.45                         |
| P602  | ADJUST POWER SUPPLY VOLTAGE LEVELS ON CARD PUNCHES      | 77                               | 3.74                         |
| J387  |   | 77                               | 3.71                         |
| P617  |   |                                  |                              |
|       | CARD PUNCHES  | 77                               | 4.13                         |
| P606  |   | 76                               | 6.74                         |
| Q672  | PERFORM UNSCHEDULED OPERATIONAL CHECKS OF RP-157/G      |                                  |                              |
|       | PAGE  | 75                               | 4.02                         |
| L420  |   | 74                               | 5.48                         |
| P624  | PERFORM RO-313/G LOW SPEED CARD PUNCH STEPPER           |                                  |                              |
|       | ADJUSTMENTS   | 74                               | 7.28                         |
|       | PERFORM RP-152/G CARD READER MECHANICAL ADJUSTMENTS     | 74                               | 5.18                         |
| P623  | PERFORM RO-313/G LOW SPEED CARD PUNCH PMI               | 73                               | 4.95                         |
| 0587  |   | 73                               | 3.76                         |
|       | REMOVE OR INSTALL COMPONENTS OF KG-13                   | 73                               | 3.34                         |
| P635  |   | C ROLL OLD IN                    |                              |
|       | CARD PUNCHES  | 72                               | 5.46                         |
| Q661  |   | THE RESERVE OF STREET            |                              |
|       | LIGHT EMITTING ADJUSTMENTS                              | 72                               | 4.98                         |
| L461  |   | STORE WILLIAM                    |                              |
|       | PAPER TAPE READERS                                      | 72                               | 4.03                         |
| F186  | ISOLATE C-8120(P)/G CCU MALFUNCTIONS                    | 72                               | 7.13                         |

#### TABLE 18

### EQUIPMENT OPERATED BY 30 PERCENT OR MORE OF 306X1 FIRST ENLISTMENT PERSONNEL

| EQUIPMENT OPERATED              | PERCENT<br>OPERATING |
|---------------------------------|----------------------|
| OSCILLOSCOPE                    | 95                   |
| EXTENDER BOARD                  | 94                   |
| FEELER GAUGE                    | 93                   |
| DIGITAL VOLTMETER               | 92                   |
| MULTIMETER                      | 91                   |
| DC VOLTMETER                    | 85                   |
| DECADE RESISTANCE TEST KIT      | 80                   |
| BELT TENSION GAUGE              | 80                   |
| GRAM SCALE                      | 80                   |
| ELECTRONIC STROBOSCOPE          | 79                   |
| SOLDERING STATION               | 76                   |
| TORQUE WRENCH                   | 69                   |
| VOLT-OHM METER                  | 69                   |
| POWER SUPPLY                    | 67                   |
| FREQUENCY COUNTER               | 61                   |
| POWER SUPPLY CONTROL TEST CARDS | 58                   |
|                                 | 49                   |
| PUSH/PULL INDICATOR             |                      |
| VARIABLE DC POWER SUPPLY        | 44                   |
| TACHOMETER                      | 43                   |
| AUDIO SIGNAL GENERATOR          | 31                   |

#### TABLE 19

# EQUIPMENT MAINTAINED BY 30 PERCENT OR MORE OF 306X1 FIRST ENLISTMENT PERSONNEL

| EQUIPMENT MAINTAINED                 | PERCENT<br>MAINTAINING |
|--------------------------------------|------------------------|
| RP-157/G PAGE PRINTER                | 83                     |
| RP-152/G CARD READER                 | 80                     |
| RP-154(P)/G PAPER TAPE READER        | 79                     |
| RO-313/G LOW SPEED CARD PUNCH        | 78                     |
| C-1820(P)/G CCU                      | 74                     |
| KG-13                                | 70                     |
| RO-312/G HIGH SPEED CARD PUNCH       | 56                     |
| C-7185/G CK                          | 45                     |
| RO-315/G LOW SPEED PAPER TAPE PUNCH  | 43                     |
| RO-314/G HIGH SPEED PAPER TAPE PUNCH | 41                     |
| MD-674(P)/G LOW SPEED WIRELINE MODEM | 37                     |
| SN-394(V)/G ELECTRICAL SYNCHRONIZER  | 31                     |

#### ANALYSIS OF TASK DIFFICULTY

From a listing of personnel identified for the AFS 306X1 job survey, airmen (primarily holding the 7-skill level from various locations and commands) were selected to rate task difficulty. Tasks were rated on a nine-point scale from extremely low to extremely high difficulty. Difficulty was defined as the length of time it would take an average career ladder member to learn to do the task. Interrater reliability (as assessed through components of variance of standardized group means) among the 47 raters was .89. Ratings were adjusted so that tasks of average difficulty had ratings or 5.00.

Of the 982 tasks in the job inventory, 536 were rated above average in difficulty. A sampling of the more difficult tasks performed by 306X1 personnel appears in Table 20. Those tasks rated above average in difficulty involved the isolation of malfunctions or the performance of mechanical adjustments on several DSTE items. However, the majority of these tasks were performed by very few personnel (see Table 20).

Conversely, those tasks rated below average in difficulty were generally performed by a higher percentage of personnel. These tasks include maintaining facilities, maintaining work areas, establishing shop schedules and procedures, performing administrative functions, and accomplishing routine DSTE maintanance. Table 21 presents tasks rated least difficult by 306X1 personnel.

### Job Difficulty Index (JDI)

In addition to reviewing the relative difficulty of tasks, it is useful to examine the relative difficulty of jobs. To obtain a relative Job Difficulty Index (JDI), the task difficulty ratings for tasks performed and the time spent on those tasks by specified job groups were entered into a statistically reliable formula which predicts overall job difficulty. The resultant JDIs provide a relative measure of how jobs vary in difficulty when compared to other jobs identified in the sample. The index ranks jobs on a scale of one (for very easy jobs) to 25 (for very difficult jobs). The indices are then adjusted so that the average JDI is 13.00. JDIs were computed for the major job groups identified in the CAREER LADDER STRUCTURE section of this report. These indices are listed in Table 22.

Within the AFS 306X1 survey sample, three job groups (DSTE First Line Supervisors, DSTE Repairmen, and DSCSS/DIN and Strawhat System Repairmen) performed jobs rated above average in difficulty. However, the high job difficulty rating for these three groups was due in large measure to the high average of tasks performed by members of each group (see Table 22). Of these three job groups, only the DSCSS/DIN and Strawhat System Repairmen groups had substantial

percentages of individuals who performed tasks which were above average in difficulty. Examples of these tasks include: Performing RO 313/G Low Speed Card Punch mechanical adjustments and stepper adjustments; Isolating C-8120(P)/G CCU, AN/FGT-7 Paper Tape Reader and AN/EGR-10 Paper Tape Reader malfunctions; and Performing AN/FGT-7 Paper Tape Reader mechanical adjustments.

The job controller independent job type performed the job rated least difficult. Members of this group have a lower average number of tasks performed (18) and their tasks are generally less difficult. Examples of typical tasks include coordinating maintenance activities with work centers or work load control sections; maintaining status boards; and preparing or maintaining job control registers, and equipment status reports.

TABLE 20
MOST DIFFICULT TASKS PERFORMED BY 306X1 PERSONNEL

| S. All |   | TASK<br>INDEX |            |
|--------|---|---------------|------------|
| TASK   |   | RATING        | PERFORMING |
| F180   | ISOLATE AN/GGA-21 TELETYPE ROUTING GROUP AMASS 101B       | 8.44          | 1          |
| F179   | ISOLATE AN/FYC-8 ERROR CORRECTION DEVICE MALFUNCTIONS     | 8.18          | 1          |
| F182   | ISOLATE AN/GGA-46 OLG MALFUNCTIONS                        | 8.09          | 1          |
| F183   | ISOLATE AN/GGA-6 OUTGOING DESIGNATOR MALFUNCTIONS         | 8.09          | *          |
| F178   | ISOLATE ACP-127 AMASS MALFUNCTIONS                        | 7.94          | 1          |
| F184   | ISOLATE AN/GYC-4 ILG MALFUNCTIONS                         | 7.61          | 1          |
| P624   | PERFORM RO-313/G LOW SPEED CARD PUNCH STEPPER ADJUSTMENTS | 7.28          | 56         |
| P627   | PERFORM RO323/G LOW SPEED CARD PUNCH MECHANICAL           |               |            |
|        | ADJUSTMENTS   | 7.18          | 52         |
| F186   | ISOLATE C-8120(P)/G CCU MALFUNCTIONS                      | 7.13          | 60         |
| F185   | ISOLATE C-7050/G TELETYPEWRITER CONTROL UNIT MALFUNCTIONS | 6.92          | *          |
| L414   | ISOLATE AN/FGA-17 AUXILIARY PAPER TAPE READER             |               |            |
|        | MALFUNCTIONS  | 6.85          | 5          |
| 1365   | ISOLATE SMC-200 MULTIPLEXER MALFUNCTIONS                  | 6.79          |            |
| S706   | ISOLATE IBM 557 CARD INTERPRETER MALFUNCTIONS             | 6.78          |            |
| G284   | ISOLATE WECO-207 MODEM MALFUNCTIONS                       | 6.76          | 3          |
| L415   | ISOLATE AN/FGA-9 PAPER TAPE READER MALFUNCTIONS           | 6.76          | 2          |
|        |   |               |            |

<sup>\*</sup> LESS THAN 1 PERCENT

TABLE 21

LEAST DIFFICULT TASKS PERFORMED BY 306X1 PERSONNEL

| TASK |   | TASK<br>INDEX | PERCENT<br>MEMBERS<br>PERFORMING |
|------|---|---------------|----------------------------------|
| E135 | INVENTORY CLASSIFIED DOCUMENT FILES                       | 2.74          | 30                               |
| E168 | PREPARE TECHNICIAN AVAILABILITY REPORTS                   | 2.70          | 20                               |
| V967 | PERFORM OPERATIONAL TESTS OF SPARE BOARD KITS             | 2.64          | 29                               |
| V974 | PROCURE OR REPLACE PAPER, PAPER TAPE, PUNCH CARDS,        |               |                                  |
|      | RIBBONS, OR TAPES ON EQUIPMENT                            | 2.58          | 59                               |
| E137 |   | 2.58          | 29                               |
| V964 |   | 2.53          | 62                               |
| S703 | CONNECT OR DISCONNECT C-7185/G CKs TO OR FROM TAPE OR     |               |                                  |
|      | CARD PUNCHES  | 2.46          | 32                               |
| E125 | ACCOMPLISH DAILY INVENTORY OF ACCOUNTABLE MATERIEL        | 2.42          | 30                               |
| E160 | PREPARE OR REVIEW DAILY PERSONNEL AVAILABILITY REPORTS    | 2.34          | 11                               |
| E145 | MAKE ENTRIES ON DAILY EXCEPTION CARD FORMS (AF FORM 1457) | 2.33          | 1                                |
| A33  | SCHEDULE LEAVES OR PASSES                                 | 2.18          | 28                               |
| A2   | ATTEND GROUP OR SHOP LEVEL MAINTENANCE MEETINGS           | 2.00          | 67                               |
| V982 | STENCIL, LETTER, OR INSTALL DECALS ON EQUIPMENT           | 1.55          | 44                               |
| V953 | CLEAN, WAX, OR BUFF FLOORS                                | 1.18          | 64                               |
| V971 | POLICE AREAS OUTSIDE SHOP                                 | .54           | 38                               |

TABLE 22 JOB DIFFICULTY INDICES AND RELATED DATA BY JOB GROUPS

| JOB GR | OUPS                                      | AVERAGE<br>NUMBER<br>OF TASKS<br>PERFORMED | ATDPUTS* | JDI** |
|--------|---|--|----------|-------|
| I.     | DSTE FIRST LINE SUPERVISORS               | 199  | 4.4      | 17.8  |
| II.    | DSTE REPAIRMEN                            | 129  | 4.5      | 14.7  |
| III.   | JUNIOR CARD PUNCH REPAIRMEN               | 69   | 4.5      | 10.3  |
| IV.    | AE CONFIGURATION REPAIRMEN                | 81   | 4.1      | 9.0   |
| V.     | DDSC/DIN AND STRAWHAT SYSTEM REPAIRMEN    | 134  | 4.7      | 16.9  |
| VI.    | CRYPTOGRAPHIC REPAIRMEN                   | 42   | 4.0      | 4.3   |
| VII.   | DSTE MAINTENANCE SUPERVISORS AND MANAGERS | 61   | 4.6      | 10.3  |
| VIII.  | JOB CONTROLLERS                           | 18   | 3.9      | 1.8   |
| IX.    | TECHNICAL INSTRUCTORS                     | 14   | 5.0      | 9.2   |

<sup>\*</sup> AVERAGE TASK DIFFICULTY PER UNIT TIME SPENT \*\* AVERAGE JDI & 13.00

#### ANALYSIS OF CONUS VERSUS OVERSEAS GROUPS

Comparisons of the tasks performed and background data for the 434 DAFSC 30651 personnel assigned to the Continental United States (CONUS) versus the 241 personnel assigned to overseas locations were examined. In general, tasks performed varied only slightly between CONUS and overseas groups (see Table 23). The primary area where differences were noted involved MODEM and synchronizer functions where higher percentages of overseas personnel performed related tasks. This is to be expected since this equipment is usually maintained by civilian contract personnel within the CONUS, while overseas 306X1 personnel usually maintain MODEM and synchronizer equipment themselves. The additional responsibility for MODEM and synchronizer equipment probably contributes to the higher average number of tasks performed by overseas personnel (114 CONUS vs 129 overseas). In addition, a high percentage of overseas personnel indicated they maintained the following equipment:

|                                      | PERCENT | MAINTAINING | EQUIPMENT  |
|--------------------------------------|---------|-------------|------------|
| EQUIPMENT                            | CONUS   | OVERSEAS    | DIFFERENCE |
| SN-394(V)/G ELECTRICAL SYNCHRONIZER  | 15      | 66          | 51         |
| SN-395 ELECTRONICAL SYNCHRONIZER     | 4       | 32          | 28         |
| FREQUENCY COUNTER                    | 53      | 75          | 22         |
| KG-13                                | 63      | 84          | 21         |
| MD-674(P)/G LOW SPEED WIRELINE MODEM | 6       | 26          | 20         |
| DSSCS/DIN                            | 6       | 26          | 20         |

Comparison of background data indicated that overseas respondents averaged more time in service (56 months versus 46 months for CONUS respondents) and more time in the career field (42 months versus 33 months) than CONUS 5-skill level personnel. Approximately 83 percent of CONUS-based respondents were assigned to AFCS and less than one percent were assigned to USAFSS. On the other hand, 73 percent of the overseas respondents were assigned to AFSC and 16 percent were assigned to USAFSS. Although the overseas personnel perform a greater number of tasks and work with more equipment, they indicated a higher intention to reenlist, with 51 percent of these members expressing "yes" or "probably yes," compared to 39 percent of the CONUS members.

In summary, overseas DAFSC 30651 personnel differ from CONUS personnel primarily because overseas personnel are more involved with MODEM and synchronizer maintenance tasks. Within the CONUS, these tasks are performed by civilian contract personnel. In addition, a higher percentage of overseas respondents indicated they maintain DSSCS/DIN, frequency counter, and KG-13 equipment.

TABLE 23

TASKS WHICH MOST CLEARLY DISCRIMINATE BETWEEN DAFSC 30651 CONUS AND OVERSEAS GROUPS

|             | (PERCENT MEMBERS PERFORMING)                                | And Charles      | Series officer      | 9          |
|-------------|---|------------------|---------------------|------------|
| TASKS       |   | CONUS<br>(N=272) | OVERSEAS<br>(N=146) | DIFFERENCE |
| 6302        | PERFORM MD-674(P)/G LOW SPEED WIRE LINE MODEM OUTPUT        |                  |                     |            |
|             |   | 14               | 89                  | -54        |
| 6304        | PERFORM MD-674(P)/G LOW SPEED WIRE LINE MODEM POWER         |                  |                     |            |
|             | SUPPLY VOLTAGE LEVEL ADJUSTMENTS                            | 15               | 69                  | -54        |
| 6309        | PERFORM MD674(P)/G LOW SPEED WIRE LINE MODEM PMIS           | 14               | 99                  | -52        |
| G280        | ISOLATE MD-674 (P)/G LOW SPEED WIRE LINE MODEM MALFUNCTIONS | 17               | 69                  | -52        |
| <b>G268</b> | CHECK OUTPUT DECIBEL (DB) LEVELS ON MD-674(P)/G LOW         |                  |                     |            |
|             | SPEED WIRE LINE MODEMS                                      | 11               | 29                  | 87-        |
| 6299        | PERFORM MD-674(P)/G LOW SPEED WIRE LINE MODEM BIAS          |                  |                     |            |
|             | ADJUSTMENTS   | 13               | 09                  | -47        |
| <b>G327</b> | REMOVE OR INSTALL COMPONENTS OF MD-674(P)/G LOW SPEED       |                  |                     |            |
|             | WIRE LINE MODEMS  | 14               | 09                  | 94-        |
| <b>G267</b> | ADJUST POWER SUPPLY VOLTAGE LEVELS ON MODEM                 | 13               | 28                  | -45        |
| 6347        | PERFORM SN-394(V)/G ELECTRICAL SYNCHRONIZER PMI             | 15               | 28                  | -43        |
| 6300        | PERFORM MD-674(P)/G LOW SPEED WIRE LINE MODEM CLOCK         |                  |                     |            |
|             | ADJUSTMENTS   | 14               | 55                  | -41        |
| H339        | ISOLATE SN-394(V)/G ELECTRICAL SYNCHRONIZER                 |                  |                     |            |
|             | MALFUNCTIONS  | 15               | 51                  | -36        |
| H361        | REMOVE OR INSTALL SN-394(V)/G ELECTRICAL SYNCHRONIZER       |                  |                     |            |
|             | BLACK LOGIC MODULE ASSEMBLIES                               | 10               | 45                  | -35        |
| H362        | REMOVE OR INSTALL SN-394(V)/G ELECTRICAL SYNCHRONIZER       |                  |                     |            |
|             | RED CARD ASSEMLIES  | 10               | 77                  | -34        |
| 6301        | PERFORM MD-674(P)/G LOW SPEED WIRE LINE MODEM DELAY         |                  |                     |            |
|             | EQUALIZATION ADJUSTMENTS                                    | 12               | 45                  | -33        |
| 6334        | REMOVE OR INSTALL POWER SUPPLIES FROM MODEM                 | 7                | 9                   | -33        |
| 7000        | ASSEMBLY INSTALL ID-0/4(F)/G HOUSE DA-/3XX/G                | 2                | 07                  | -30        |
|             | HODGE THE THE THE THE THE THE THE THE THE TH                | 21               | }                   | 3          |

## COMPARISON OF AFR 39-1 SPECIALTY DESCRIPTIONS WITH SURVEY DATA

The AFR 39-1 specialty descriptions for the 306X1 career ladder were compared to the survey data. The comparison showed the specialty description for AFS 30651 to be a complete and accurate description of these duties and responsibilities. All duties and responsibilities described in the specialty descriptions could be matched to tasks performed by survey respondents.

However, although the AFS 30671 description gives a broad overview of the duties and responsibilities of the career specialty, it concentrates on the technical tasks performed. Referencing Table 7 again, note the amount of time devoted to nontechnical duties (duties A, B, C, D, and E). Fully 68 percent of the 30671 respondents' time was spent performing these nontechnical duties. Therefore, the supervisory and administrative aspect of the 7-skill level job should perhaps receive more emphasis in any future AFR 39-1 specialty description.

## COMPARISON OF THE SPECIALTY TRAINING STANDARD (STS) WITH SURVEY RESULTS

A review of the current STS 306X1, dated December 1976, was made for the 3-, 5-, and 7-skill levels. Assistance was provided by subject matter specialists at the technical training school who matched inventory tasks with STS items. Each of the STS subparagraphs containing task knowledge or performance requirements were compared to the survey results. Subparagraphs containing only general information or subject knowledge proficiency level requirements were not evaluated.

Overall, the STS appears to be complete in providing general training requirements. Most STS subparagraphs were supported by the survey data. However, several tasks listed in the inventory were not linked with specific STS items. These tasks might be examined by subject matter specialists to determine whether they are sufficiently important for inclusion in subparagraphs of the STS. Computer printouts reflecting the match between STS items and survey sample responses were furnished to the technical school for this purpose.

#### COMPARISON OF THE CURRENT STUDY TO THE 1975 STUDY

The results of this survey were compared to those of Occupational Survey Report (OSR) AFPT 90-306-145, dated 5 September 1975. Although the sample size of the previous study was smaller (484 respondents versus 675 respondents in the current sample), the career ladder structure has remained basically the same. AFS 306X1 respondents continue to group into several closely related equipment-oriented job types and clusters of repairmen, first line supervisors, and supervisors.

However, an interesting change has taken place among 7-skill level personnel since the previous study. DAFSC 30671 personnel are devoting more of their time to supervisory functions and are performing fewer technical tasks.

In addition, 3- and 5-skill level personnel present more heterogeneous groupings as a whole than they reflected in the 1975 study. Likewise, the differences among CONUS and overseas DAFSC 30651 personnel are less pronounced in the present study. In the past, due to manning procedures and shortages, overseas personnel were often required to perform a greater variety of tasks than CONUS personnel of similar skill levels. This no longer appears to hold true. The only clear distinction which can now be made between CONUS and overseas DAFSC 30651 personnel is the presence or absence of MODEM and synchronizer maintenance tasks (overseas personnel tend to perform more of these tasks whereas CONUS personnel generally perform less).

Finally, a change in the perception of task difficulty has taken place since the last study. In the previous study, 11 tasks dealing with the maintenance of card punches were considered most difficult and were rated 7.0 or above on the job difficulty index. Personnel now view some tasks involving the maintenance of control units as the most difficult. Interestingly, only two tasks involving the maintenance of card punches were rated 7.0 or above in the most recent survey.

As previously stated, the overall career ladder structure has remained the same since the last study. However, shifts appear to have taken place among 3-, 5-, and 7-skill level jobs due to a reorientation toward more supervisory functions at the 7-skill level.

#### **IMPLICATIONS**

Personnel in the Electronic-Mechanical Communications and Crypto-graphic Equipment Systems (AFS 306X1) career ladder maintain a large variety of equipment. Consequently these personnel tend to specialize in the maintenance of particular pieces of equipment or equipment configurations. This specialization results in a very heterogeneous career field in which personnel perform few tasks in common.

The large inventory of equipment and the resultant career ladder heterogeneity have serious implications for supervision, assignment policy, training, and future consolidations. In the area of supervision, there has been a shift toward the performance of more management and supervisory tasks at the 7-skill level. This shift has taken place since the consolidation of 9-skill level 306X0, X1, and X2 personnel in October 31, 1976, and could have resulted from this consolidation. Since that time some of the supervisory and management responsibility for the career ladder has shifted from 9- to 7-skill level individuals. As a result, 5-skill level individuals perform a higher percentage of tasks previously performed by 7-skill level individuals.

The heterogeneity of this career field may also be a problem in terms of assignment. Due to the large number of types of equipment and the specialization of technicians on specific systems, when personnel are rotated to a unit with dissimilar equipment, they may require extensive OJT.

The large equipment inventory also places some substantial constraints on formal training programs. It is not economically feasible to train a new recruit thoroughly on the maintenance of every piece of equipment in the inventory. Thus, training must be general or limited to representative equipment which implies that an extensive follow-on OJT program is required when the new individual reaches the initial duty station.

Conversations with a number of individuals in the field indicate there is a high probability that new, more advanced equipment will be procured in the near future. This may complicate the training and assignment picture even more, at least until the new equipment is in place at all locations and the existing equipment is eliminated.